



approved
manufacturers, suppliers and
maintainers of franking machines

IS-480 IN-700 IX7

Download Instructions

Note: Your franking machine must be connected via LAN or modem.

The 2023 tariff change will be effective from **3rd April 2023**

THESE INSTRUCTIONS MUST BE CARRIED OUT BETWEEN THE 20th MARCH TO 4TH APRIL 2023
TO ENSURE THE CORRECT TARIFF IS LOADED.

For further details of the new Royal Mail postal tariffs please refer to www.royalmail.com/prices2023 If you experience any problems after loading the new tariff, turn the machine OFF then ON. Call the **Tariff Change Help Desk** on: 0845 880 0000 or Visit: www.quadient.com/en-GB/customer-care

1

FROM YOUR HOME SCREEN
PRESS **MENU**

2

PRESS **NEXT ITEM SELECT**
ONLINE SERVICES

3

SELECT **GENERIC CALL**

4

A '**SERVER CALL SUCCESSFUL**'
MESSAGE WILL BE DISPLAYED WHEN THE CALL IS COMPLETE AND THE
NEW RATE HAS BEEN DOWNLOADED
PRESS **OK** TO CONTINUE



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5

PRESS YOUR **HOME** BUTTON TO RETURN TO YOUR HOME SCREEN