

IS-330/350/350c/420/430 IN-360



approved
manufacturers, suppliers and
maintainers of franking machines

Download Instructions

Note: Your franking machine must be connected via LAN or modem.

The 2022 tariff change will be effective from **4th April 2022**

THESE INSTRUCTIONS MUST BE CARRIED OUT BETWEEN THE 21ST MARCH TO 4TH APRIL 2022 TO ENSURE THE CORRECT TARIFF IS LOADED.

For further details of the new Royal Mail postal tariffs please refer to www.royalmail.com/prices2022

If you experience any problems after loading the new tariff, turn the machine OFF then ON. Call the Tariff Change Help Desk on: 0845 880 0000 or Visit: www.quadi^{ent}.com/en-GB/customer-care.

1

FROM YOUR HOME SCREEN
PRESS **MENU**

2

SCROLL DOWN TO **ONLINE SERVICES 2** AND
PRESS **OK**

3

SCROLL DOWN TO **GENERIC CALL** AND
PRESS **OK**

4

A '**SERVER CALL SUCCESSFUL**'
MESSAGE WILL BE DISPLAYED WHEN THE CALL IS COMPLETE AND THE
NEW RATE HAS BEEN DOWNLOADED
PRESS **OK** TO CONTINUE
PRESS **CONTINUE**

5

PRESS YOUR **HOME** BUTTON TO RETURN TO YOUR HOME SCREEN