

IJ-40e/50e



approved
manufacturers, suppliers and
maintainers of franking machines

download instructions

Note: Your franking machine must be connected to your crediting phone line. The 2022 tariff change will be effective from **4th April 2022**. For further details of the new Royal Mail postal tariffs please refer to www.royalmail.com/prices2022

If you experience any problems after loading the new tariff, turn the machine OFF then ON.

Call the Tariff Change Help Desk on: 0845 880 0000 or Email: www.quadiant.com/en-GB/customer-care

1

FROM NEOPOST SCREEN SELECT **SUPERVIS** (SUPERVISOR MODE) ENTER PIN
7610

2

SCROLL DOWN TO **ONLINE SERVICES** AND
PRESS **OK**

3

SELECT **GENERIC CALL** FROM THE LIST AND
PRESS **OK**

4

ON COMPLETION OF THE TARIFF DOWNLOAD
SCREEN WILL DISPLAY **END OF CONNECTION** PRESS
CONTINUE

5

PRESS **ESCAPE** TWICE TO RETURN TO NEOPOST SCREEN