

IS-5000/6000/6000c

Download Instructions

Note: Your franking machine must be connected via LAN or modem.

The 2022 tariff change will be effective from **4th April 2022**

THESE INSTRUCTIONS MUST BE CARRIED OUT BETWEEN THE 21ST MARCH TO 4TH APRIL 2022

TO ENSURE THE CORRECT TARIFF IS LOADED.

For further details of the new Royal Mail postal tariffs please refer to www.royalmail.com/prices2022 If you experience any problems after loading the new tariff, turn the machine OFF then ON. Call the Tariff Change Help Desk on:

0845 880 0000 or Visit: www.quadi^{ent}.com/en-GB/customer-care



approved

manufacturers, suppliers and
maintainers of franking machines

1

FROM YOUR USER SCREEN
SELECT **MENU**

2

PRESS **ONLINE SERVICES**

3

PRESS **GENERIC CALL**

4

A '**SERVER CALL SUCCESSFUL**'
MESSAGE WILL BE DISPLAYED WHEN THE CALL IS COMPLETE AND THE
NEW RATE HAS BEEN DOWNLOADED
PRESS **OK** TO CONTINUE

5

PRESS **RETURN TO CURRENT TASK** TO
RETURN TO YOUR USER SCREEN