



Your Performance
is our priority

Business Telephony Communication Solutions Partner

The methods organisations use to communicate has changed considerably. Meaningful and effective communication relies on utilising a blend of telecommunications including; desktop, smartphones, email, audio, video and web conferencing technologies. Dataquest provides the latest innovations and expertise to give organisations effective techniques to communicate and collaborate.



BUSINESS
COMMUNICATION
SOLUTIONS

- Internet Connectivity & MPLS
- Unified Communications
- Call Recording
- Business Mobiles
- 4G Mobile Broadband
- Service and Maintenance
- Conferencing Voice & Video
- Lines & Calls
- Hosted Telephony
- Call Logging & Wallboards

History

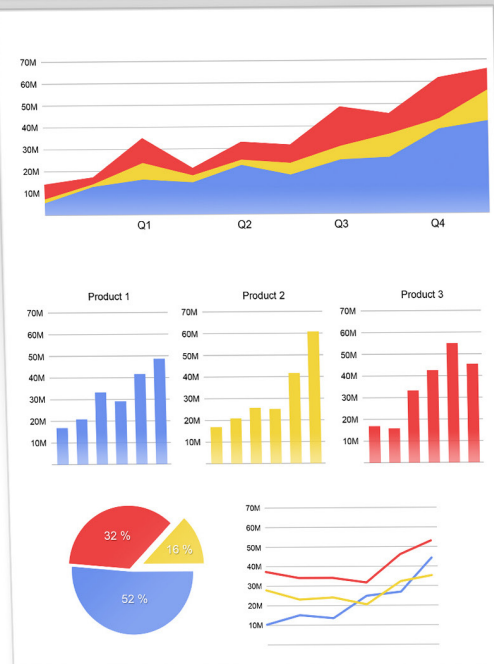
Since our inception in 2003, Dataquest UK has set out to be a truly 'service-centric' organisation, meeting the business needs of all enterprises. We have enjoyed 14 years of consistent growth, our vision remains true, relevant and undiluted.

About Us

We are a privately owned, independent company which has a genuine service, technical and sales operation running from its head office in central London. Our strengths lie in our ability to tailor the services we provide to meet the requirements of organisations regardless of size, spend or industry.

Mission Statement

"To deliver industry leading-service, technology and value to our clients in a way that meets the goals of their organisation, reflects the needs of their users and rewards Dataquest with long-term customer loyalty".



Participants

- Stefan
- Viktor
- Aliz
- Victoria
- James
- Nathali
- Rosa



Hosted Telephony

Dataquest is proficient in delivering line rental and call charge reductions for clients against their existing contracts. We offer a complete hosted telephony communication service that provides businesses with an extensive range of fixed and mobile capabilities via an easy-to-use web portal.

Our service also offers a one number system for all devices used by each employee. This software works by having one number set-up for all telephony devices, so whether your employees are in the office, at home or on a business trip, they will never miss a call again making flexible working a reality. Other benefits of our Hosted communication systems are:

- Automatic updates future-proofing the system
- Competitive rates through integration of mobiles and fixed telephone
- Easy to scale and configure through online portal
- 24-hour assistance

Internet Connectivity & MPLS

Dataquest understands that the amount of bandwidth an organisation requires is continually increasing to meet the demand for faster and more reliable internet connectivity. Our bespoke solutions maximise your efficiency to meet the current and future needs of your organisation.

Video & Voice Conferencing

As the workforce becomes more mobile and dispersed, improved collaboration is vital for an organisation to work efficiently. Dataquest's offering of high-quality voice and video conferencing enables users to communicate and collaborate on projects at the same time. Our conferencing capabilities also benefit organisations by giving the workforce the ability create and attend meetings anywhere in the world from a smart device, eliminating travel costs.

Business Mobiles

Dataquest has proven experience in partnering with small and large multinational enterprises. Our offering is flexible and can be scaled up or down depending on your organisation's current climate.

Multi-net is an innovative technology that combines multiple network signals and seamlessly transitions between them depending on the best signal for the user's current location. This software ensures, your mobile workforce has the most reliable network service while on the move.



Chat

15:37:02 Stefan has joined the chat
15:39:22 Viktor has joined the chat
15:40:54 Aliz has joined the chat
15:40:55 Viktor has joined the chat
15:40:57 Viktor has joined the chat
15:41:08 James has joined the chat
15:41:09 Victoria: Hi, nice to see everybody
15:42:15 Nathan has joined the chat
15:42:22 Stefan: Hi, nice to see everybody
15:42:32 Stefan: Great we can start now

Contact

We look forward to communicating and working with you. See below for our contact details.

Address: 87a Worship Street
London EC2A 2BE

Web: www.dataquestuk.com

Tel: 020 7392 8886

Account Management & Customer Care

The clients that leverage multiple solutions from Dataquest benefit by having a consistent service level across their business. Our account management team are the single point of contact for these clients; this helps our partnership as we gain greater insight into your business goals.

Collecting customer feedback is essential for delivering continuous improvements to our clients. Our Customer Care team arrange twice-yearly meetings to make sure that the service we are providing is at its best for all of our clients, they are experts in maintaining quality assurance, disaster control and our partnership. As of May 2017, our clients have scored Dataquest 9.3/10 in client satisfaction.

Brands We Supply

To meet your aspirations we have been selective with our product portfolio, we bring together the leading brands and industry innovators to give your organisation a bespoke solution.



NOKIA



AVAYA

Oak

O₂



SAMSUNG



Polycom



Microsoft



colt



AK!Xi