

## Document & Print Technology Solutions

- Managed Print Services
- Secure Print Release
- Production & Graphical Print
- Fleet Management
- Cost Recovery & Budget Reporting
- 3D & Plan Printers
- Scan Workflow Into Downstream Processes
- Optical Character Recognition
- Electronic Document Management
- Forms Recognition
- Integration Into Cloud
- Offsite Back Scanning Services



DOCUMENT  
TECHNOLOGY  
SOLUTIONS

Business Document Technology has changed significantly in recent years. It now encompasses a wide variety of new technology that improves business processes and promotes collaboration. We work in partnership with customers to help them solve specific business challenges and deliver economic, environmental, compliance and security improvements. Dataquest is the partner to provide and support you in this area to bring you new time and cost saving methods bringing your organisation up to date with the industry innovators. We deliver an array of solutions from office, graphical and production print equipment with unique independent insights to meet your business needs.



## Reliability

Dataquest has a no-compromise attitude to providing robust, reliable service for our customers. We offer a fusion of key service principles that make us unique in our sector. These include: the use of genuine parts and consumables, manufacturer trained engineers, ample service manpower, independent spares stock, preventative maintenance schedules and in-house network qualified IT technicians. Whether you have regional offices or large centralised reprographics facilities, we have the skills, infrastructure and tools to deliver service you can rely on.

## Knowledge & Experience

Dataquest also brings knowledge and experience to your organisation, taking the onus away from your own resources. Through education and training, we will help users get the most from your investment. Furthermore, our remote monitoring systems allow us another level of management to promote the smooth running of your fleet.

## Service Operation

Dataquest invests heavily in its service operation. Our accredited technicians undertake a proactive, no compromise approach to servicing, by carrying out preventative maintenance visits that compliment your workload.



After Sales  
Care



Business  
Process  
Improvement



UK Wide  
Service  
Help Desk



Consultation



Environmental  
Strategies



Project  
Management



Integration &  
Collaboration



Independence



Reliability &  
Business  
Continuity



Industry  
Leading  
Service



## Managed Print Services

Our Managed Services cultivates efficiency and challenges the cost of business processes. Suitable for all sizes of companies, these services are bespoke to each client's requirements. Whether you are looking to; simplify the distribution of documents, control needless printing, reduce production bottlenecks, remove the pressure of managing your printer fleet.

Our print solutions are scalable and fully configurable to meet your exact requirements. These include:

- Fleet management and toner notification
- Automated rules to stop undesired print
- Secure print release via proximity card, pin number etc
- Mobile print and BYOD
- Print release from any device (follow you printing)
- Recharging against cost centres
- Reporting & analytics of user print behaviours and costs
- High volume production printers
- Queue management systems for print rooms
- On and offline professional finishing
- Pantone matched graphical printers and Fieri

## Scan Workflow & Archiving

With automated document workflow we can significantly reduce overheads, increase productivity, improve accuracy and unburden staff, making your organisation leaner and more adept. Adopting such technologies will get the right information to key stakeholders in the shortest time. When allied to our high-speed mobile data solutions, relevant company intelligence can even be made readily available to your mobile workforce transforming your organisation's ability to respond.

Scanning Technologies we supply include:

- Distributed capture into Line of business applications
- Electronic document management systems
- Offsite back scanning services
- Integration of Sharepoint & cloud solutions
- Invoice processing and approval
- Digital Mail Room document distribution
- Automated character recognition and indexing of scanned documents

Over time, the value proposition we offer through managed services is far more impressive than solely comparing the running costs of modern equipment over old. Additionally, faster information flow helps our customers gain a competitive edge!

## Green Strategies

Efficiencies in manufacture and design mean that our leading brands have made substantial advances in lowering environmental pollution. So strong are the green credentials of our devices, to make any further tangible improvements Dataquest and our customers must now focus on controlling the ecological impact of usage. To expedite this, Dataquest provides the strategy and expertise to cut wastage, reduce energy and unnecessary output.



## Contact

We look forward to communicating and working with you. See below for our contact details.

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**Tel:** 020 7392 8886

## After Sales & Quality Assurance

Collecting customer feedback is essential for delivering continuous improvements to our clients. Our Customer Care team arrange twice-yearly meetings to ensure that the service we deliver is at its best for all of our clients. They are experts in maintaining; Quality assurance, disaster control and our partnership. As of May 2017, our clients have given Dataquest a score of 9.3/10 in client satisfaction.

## Our Partners

To meet the aspirations of our clients, we have been selective with our product portfolio. Spearheading it with leading brands that are synonymous with quality, reliability, innovation and integration. This ensures our range has the depth and breadth to meet business requirements, whilst ensuring we can maintain in-house technical, consultative and maintenance expertise.

