Mailing & Post Room Solutions Partner

The way information is processed and delivered has transformed substantially in recent years. Having a properly managed, modern mailing system is integral for any organisation to keep employees well informed and working productively. Dataquest offers our clients bespoke solutions to modernise their mailing with the latest hardware and software innovations, giving your workforce a seamless flow of communications.

MAILING AND POST ROOM SOLUTIONS

- Franking Machines
- Mail Mark
- Folder Inserters
- Variable Data Printing
- Automatic Letter Scanning

- Data Quality
- Data Management
- E-billing
- Document Management
- Process Automation

History

Since our inception in 2003, Dataquest UK has set out to be a truly 'service-centric' organisation, meeting the business needs of all enterprises. We have enjoyed 14 years of consistant growth, our vision remains true, relevant and undiluted.

About Us

We are a privately owned, independent company which has a genuine service, technical and sales operation running from its head office in central London. Our strengths lie in our ability to tailor the services we provide to meet the requirements of organisations regardless of size, spend or industry.

Misson Statement

"Delivering industry-leading service, technology and value to our clients in a way that meets the goals of their organisation, reflects the needs of their users and rewards Dataquest with long-term customer loyalty".

After Sales Care

Business Process Improvement

UK Wide Service Help Desk

Consultation

Environmental Strategies

Project Management

Integration & Collaboration

Independence

Reliability & Business Continuity

Industry Leading Service

Modernise your Mailing

It is essential for organisations to have a state-of-the-art mailing system in place to run efficiently. Dataquest's offering of the latest products and services provide you with:

- Access to postage discounts
- Efficient invoicing
- Collating and filing of envelopes with high-speed folder inserters
- Automatic letter openers

Data Management for the Mobile Workforce

Handling paper documents is time-consuming and prone to human error. To combat this, Dataquest provides document software technology which digitises paper documents speeding up distribution, processing, filing and retrieval. This software empowers your mobile workforce with the most up to date information allowing them to work productively, anywhere.

Royal Mail Mailmark

We are a Royal Mail approved independent maintainer and repairer of franking machines, which assures you of our expertise, integrity and our commitment to improving your communications.
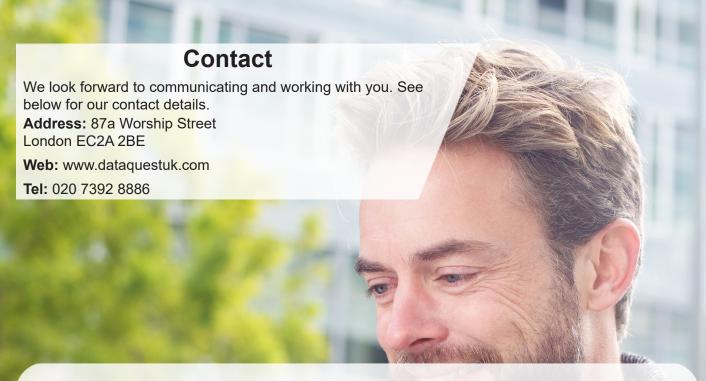
Mailmark is the newest technology replacing the traditional software used in franking machines. It works by having a 2D barcode that carries machine-readable information on the user and mailpiece. Our Mailmark offers the potential to track mail location and delivery giving our clients improved reporting and management of tariffs. All of Dataquest's franking machines are Mailmark enabled, providing all of our users the most competitive tariff.

Franking VS Stamps

Franking machines offer a method to pre-pay postage with Royal Mail. Franking prices are in a postage class of its own; our clients save up to 33% compared to stamps. They automatically calculate the right post, create a consistent and professional image for all mail, improved visibility on expenditure and saves countless man-hours through purchasing postage online 24/7.

	2nd CLASS LETTER	1st CLASS LETTER
STAMP PRICE:	55p	64p
MAILMARK:	37p	51p
DISCOUNT:	33%	20%

Contact

We look forward to communicating and working with you. See below for our contact details.

Address: 87a Worship Street
London EC2A 2BE

Web: www.dataquestuk.com

Tel: 020 7392 8886

After Sales & Quality Assurance

The clients that leverage multiple solutions from Dataquest benefit by having a consistent service level across their business. Our account management team are the single point of contact for these clients; this helps our partnership as we gain greater insight into your business goals.

Collecting customer feedback is essential for delivering continuous improvements to our clients. Our Customer Care team arrange twice-yearly meetings to make sure that the service we are providing is at its best for all of our clients, they are experts in maintaining quality assurance, disaster control and our partnership. As of May 2017, our clients have scored Dataquest 9.3/10 in client satisfaction.

Royal Mail

Authorised
independent inspector and
maintainer of franking machines

Brands We Supply

To meet your aspirations we have been selective with our product portfolio, we bring together the leading brands and industry innovators to give your organisation a bespoke solution.

Royal Mail   **NEOPOST**   **PlanetPress. Connect**   **pitney bowes**

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